



HOUSE RULES OF THE KUNSTMUSEUM WOLFSBURG

Welcome to the Kunstmuseum Wolfsburg. Our goal is to make your visit to the museum a pleasant and eventful experience. At the same time, we strive to provide the necessary security and protection for the works of art entrusted to us. For this purpose, certain rules are necessary, which are binding for all visitors as House Rules. The management, represented by the staff, exercises domiciliary rights. By entering the Kunstmuseum Wolfsburg, you as a visitor accept these rules:

- Admission fees and opening hours are set by the museum. Details are available at www.kunstmuseum.de and on the screens at the ticket desk.
- The admission ticket is valid for one day only and is for the exclusive use of the ticket holder.
- Smoking is prohibited throughout the entire museum.
- It is not permitted to touch or come into direct physical contact with works of art. We kindly ask that you keep a safe distance and respect barriers.
- Visitors who intentionally or negligently set off alarms will be liable for damages. Visitors are liable for all damages caused by their culpable behavior to exhibits, inventory, furnishings, and all other objects in the possession of the Kunstmuseum Wolfsburg.
- Pets are not permitted in the museum. An exception is made for assistance dogs. Visitors accompanied by assistance dogs are welcome in the museum. We kindly ask for prior notification of your visit by phone or e-mail.
- To prevent damage to exhibits, we kindly ask you to leave backpacks and bags, as well as thicker jackets and coats, canes, umbrellas, and the like in the lockers in the checkroom. You may take small bags (max. size 20 x 30 x 14 cm) or those medically necessary into the exhibitions. In such cases, we reserve the right to inspect the bags. Excluded are medically justified walking aids as well as baby carriages and wheelchairs.
- No liability is assumed for the checkroom or the contents of the lockers. Lost locker keys will be replaced at a cost of € 15. See also the cloakroom/locker rules.
- For safety reasons, items of clothing may not be worn over the arm while in the exhibition spaces.
- Eating and drinking or carrying liquids is not permitted in the exhibition spaces. For the care of babies and small children, please contact the supervisory staff.
- Photography in the exhibitions is permitted for private purposes. Where permission has not been granted to take photographs of individual works, this is indicated by a symbol in the exhibition. The use of tripods, selfie sticks, and flashes is not permitted.
- Out of respect for other visitors, please keep your cell phones on silent mode.
- Teachers, group leaders, and guardians are responsible for the behavior of children and young people in their company. Out of consideration for other visitors, we kindly ask schools and kindergartens to eat their breakfast in the designated areas only after consulting with the guides/ticket desk staff.
- Guided tours by third parties must be registered with the Art Education Department.

Your criticism, suggestions, and wishes are very important to us. Please feel free to pass them on to the management via the ticket desk staff or contact us at info@kunstmuseum.de.

We wish you a pleasant stay at the Kunstmuseum Wolfsburg!